GOVERNMENT OF INDIA
TOURISM
LOK SABHA

UNSTARRED QUESTION NO:6077
ANSWERED ON:03.05.2013
PUBLIC SERVICE DELIVERY SYSTEM IN TOURISM
Gutha Shri Sukender Reddy

Will the Minister of TOURISM be pleased to state:

(a) whether the Government has launched/introduced any web based "public service delivery system" in the tourism sector; and

(b) if so, the details thereof along with the reasons therefor?

Answer

MINISTER OF STATE FOR TOURISM (INDEPENDENT CHARGE) (DR. K. CHIRANJEEVI)

(a) & (b): With a view to bring in more transparency and accountability the Government of India, Ministry of Tourism has launched a web based Public Service Delivery System (PSDS) for granting approvals for hotel projects, hotel classification/re- classification status to functioning hotels and approval for related services.
With the help of this system, all applicants seeking approval for hotel projects classification/re-classification and related services will be able to track the progress of their applications online on a real time basis. The Ministry of Tourism endeavours to communicate the final decision on all such applications within 90 days of the receipt of application complete in all respects.